Traveler[®] LX

Manual Wheelchair



User Manual

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Read this manual before operating your wheelchair.

Save this manual for future use.

The most current version of this manual can be found online at www.grahamfield.com.

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READ THIS MANUAL BEFORE OPERATING YOUR WHEELCHAIR

1 INTRODUCTION

Important safety, operating, and maintenance instructions that warrant your attention are included in this user manual. Read the entire manual carefully before operating your new wheelchair, and refer to it as often as necessary to help maintain good performance standards.

Consult your healthcare professional and GF authorized distributor for assistance in developing and learning safe and effective techniques for performing your daily activities according to your individual physical abilities and needs, and to make certain your wheelchair is properly prescribed and adjusted for your use.

The safety precautions in this manual are general warnings intended to be used only as basic guidelines. You may find it necessary to develop your own methods for safely solving frequently encountered challenges. Again, consult your professional medical advisors for their recommendations about safety methods, and never hesitate to ask for their assistance.

Your wheelchair should receive frequent, regularly scheduled maintenance, including an inspection of the mechanical parts, to ensure proper operation. Some suggested inspection procedures, troubleshooting procedures, and adjustment procedures are included in this manual. When it comes to service and repair, remember your GF authorized distributor knows your wheelchair best.

Thank you for choosing an Everest & Jennings product. We at GF Health Products, Inc. wish to assure you of our continuing commitment to provide innovation and quality in our products. The Traveler LX is a manual, folding wheelchair, suitable for frequent users who require a portable wheelchair, fitted to their anatomy, without the need of customization or alteration to the center of gravity. The Traveler LX is intended for indoor and/or outdoor use.

The person performing adjustments on the Traveler LX has the responsibility of making certain the user can safely operate the wheelchair with the adjustments selected. This person must evaluate the user's ability, weight, physical condition, the environment in which the wheelchair will be used, and the terrain over which the wheelchair will travel. We recommend the use of anti-tippers at all times.

Note the following special statements, used throughout this manual, and their significance:

- ▲ NOTICE: Indicates a potential hazard situation or unsafe practice that, if not avoided, could result in product or property damage.

Info: Provides application recommendations or other useful information to ensure that you get the most from your product.

2 IMPORTANT SAFETY PRECAUTIONS

IMPORTANT SAFETY PRECAUTIONS: ALWAYS FOLLOW THESE SAFETY PRECAUTIONS WHEN USING YOUR WHEELCHAIR. FAILURE TO DO SO COULD RESULT IN PERSONAL INJURY TO YOU OR OTHERS OR DAMAGE TO YOUR WHEELCHAIR.

Safety requires the constant attention of the wheelchair user and the attendant. It is extremely important to learn and always use safe methods of performing basic daily activities. Always consult your healthcare professional to determine those methods most suitable for your individual abilities.

Protect yourself and your wheelchair by having your Traveler LX serviced regularly. Whenever any part of your Traveler LX is not functioning properly, contact your GF authorized distributor immediately, as a hazardous situation could result, causing personal injury or damage to your wheelchair. ONLY EXCELLENT CONDITION IS ACCEPTABLE WHERE SAFETY IS CONCERNED. Periodic inspection, adjustment, and replacement of worn parts will provide many years of superb performance.

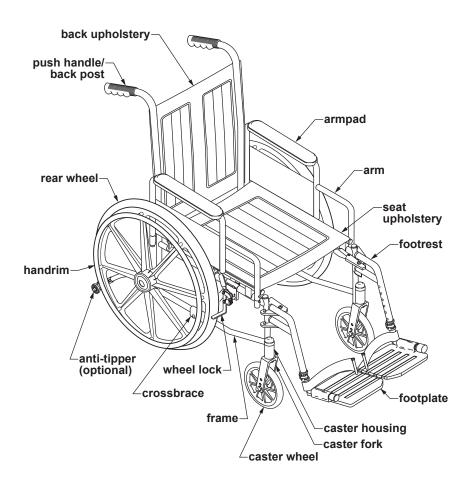
WARNINGS

- ⚠ WARNING: This wheelchair does not offer seating or occupant restraint equivalent to the seat provided in a motor vehicle! To increase your safety while traveling in a motor vehicle, always transfer to the vehicle seat and use the restraint provided by the vehicle manufacturer.

3 GETTING STARTED

Familiarize yourself with main components, identified in Traveler LX illustration below.

Designs and specifications are subject to change without notice.



4 HANDLING TIPS

The Everest & Jennings Traveler LX has been designed and engineered to perform as a stable and well balanced unit when used for its intended purpose. However, it is possible to tip the Traveler LX over if it is used improperly. We urge you to learn the characteristics of your wheelchair. It is most important to learn safe methods to perform the daily activities basic to your lifestyle. Consult your medical professionals for assistance in developing the skills and proper techniques to perform all activities safely.

BALANCE

Proper balance is the key to maintaining the stability of your wheelchair. Reaching, bending, and transferring to or from a wheelchair will change the weight distribution and center of gravity of you and your wheelchair. When performing such activities, do so as instructed in the following paragraphs to avoid tipping the wheelchair.

TRANSFER ACTIVITIES

Transferring into or out of a wheelchair is a very difficult maneuver. Exercise extreme care when transferring without the aid of either an attendant or a patient lift. Consult your physician, nurse, or physical therapist for assistance in developing your individual technique. Make sure that the wheelchair is stabilized, and will not move or slide during the transfer. Take extra precaution to prevent tipping. Use good body mechanics to prevent personal injury.

REACHING / BENDING

Although it is not recommended, you may find it occasionally necessary to lean or reach from your wheelchair. Consult with your healthcare professional for assistance in developing your personal safe reaching or moving techniques suited to your ability and restrictions.

Forward or sideward

- 1. Maneuver the wheelchair as close as possible to the object you wish to reach.
- 2. Rotate both casters fully forward: Go forward, and then back the wheelchair toward the object to swing the casters fully forward.
- 3. Engage both wheel locks.
- 4. Ensure the casters are rotated fully forward before reaching. If not, repeat step 2.

Backward

- 1. Maneuver the wheelchair as close as possible to the object; the rear wheels will limit how close you can get.
- 2. Rotate both casters fully forward: Go forward, and then back the wheelchair toward the object to swing the casters fully forward.
- 3. Reach only as far as your arm will extend without changing your sitting position. If in doubt, reposition the wheelchair or ask for assistance.

RAMPS AND INCLINES

Most people are capable of negotiating short inclines without assistance, depending upon upper body strength, endurance, and the degree of incline. Know your own capabilities and limitations in terms of strength and endurance before attempting to negotiate an incline or decline. Practice with an attendant or healthcare professional first before attempting any inclines, declines curbs or ramps. Always inspect the ramp for hazards such as holes, slippery or uneven surfaces, etc. before starting up or down. If you can not see the entire ramp, ask someone to inspect it for you.

Ascent

Lean the upper part of your body slightly forward as you ascend the incline. If it becomes necessary to stop on the incline, avoid any abrupt or sudden forward movement as you resume climbing, this could cause tipping.

Descent

Always face forward when going down a ramp, but do not lean forward; this could cause tipping. Lean slightly backward to increase stability. It is critical to keep the wheelchair under control at all times. Descent should be made slowly and safely by grasping the handrims; however,

use care, as friction heat will be generated. We recommend the use of gloves to reduce the effects of friction heat, but going slower is a better alternative.

CURBS AND STEPS

Curbs, steps and stairways are dangerous obstacles that confront the wheelchair user. When you encounter curbs, find a way around, or use the ramps now available in most locations. If you encounter steps and there is no ramp available, avoid the steps by utilizing the disabled designated elevators now required in most locations.

5 ADJUSTMENTS

The Traveler LX offers several adjustments to make it easier and more comfortable to drive. Section 7, MAINTENANCE, offers preventive maintenance suggestions for keeping your wheelchair in excellent condition; ensure all components are in excellent condition before adjusting. The following are recommended methods; after a few adjustments, you may develop your own. Always consult your GF authorized distributor for assistance.

The person performing adjustments on the Traveler LX has the responsibility of making certain the user can safely operate the wheelchair with the adjustments selected. This person must evaluate the user's ability, weight, physical condition, the environment in which the wheelchair will be used, and the terrain over which the wheelchair will travel.

All adjustments and their page locations are referenced in the index at the end of this manual. Specific tools needed to perform each adjustment are identified in adjustment directions. A complete list of tools needed to perform all adjustments in this section follows:

Phillips screwdriver M13 wrench M10 wrench M6 hex key

REAR WHEELS & CASTERS

We recommend that you do not replace or adjust rear wheel or caster components yourself, since special tools and training are required. Contact your GF authorized distributor when your rear wheels or casters need adjustment.

ARMS

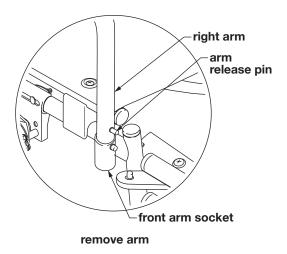
All Traveler LX arms are removable.

Remove arm

- 1. Depress lower arm release pin until it unlocks.
- 2. Hold arm by center of armpad. Lift straight up and off.

Install arm

Hold arm by center of armpad. Lower arm straight down into sockets and push to lock. Ensure release pin is locked in place.



FRONT RIGGING

FOOTREST—DETACHABLE, SWINGAWAY

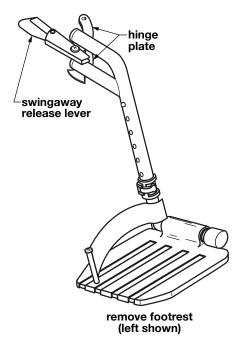
- △ WARNING: The footplates' lowest point should be no closer to the ground than 2 1/2 inches, to permit proper clearance.

Remove footrest

- To release lock, pull swingaway release lever forward, toward front of wheelchair. Footrest will swing outward.
- 2. To remove, lift footrest straight up off wheelchair hinge pins.

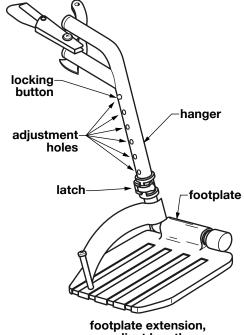
Attach footrest

- Set footrest on wheelchair (so that footrest hinge plates engage wheelchair hinge pins).
- 2. Swing footrest inward.
- 3. Ensure swingaway release lever is locked in a rearward position, toward back of wheelchair.



Adjust footplate extension length

- 1. See picture at right. Loosen latch to free footplate extension inside hanger.
- 2. Press down on the locking button and adjust the footplate to the desired length. Ensure the locking button is completely extended and securely fastened in the adjustment hole.
- Fasten latch to secure footplate extension inside hanger.
- Repeat steps 1-3 for the other footplate extension.



adjust length

- Ensure both footplate extensions are securely fastened and minimum ground clearance is 2 1/2 inches.
- occupying or operating wheelchair.

ELEVATING LEGREST—DETACHABLE, SWINGAWAY

- ⚠ WARNING: The footplates' lowest point should be no closer to the ground than 2 1/2 inches, to permit proper clearance.
- wheelchair to tip.

hinge

plate

swingaway -

release lever

Remove elevating legrest

- To release lock, pull 1. swingaway release lever forward, toward front of wheelchair. Legrest will swing outward.
- 2. To remove, lift legrest straight up off wheelchair hinge pins.

Attach elevating legrest

- 1. Set legrest on wheelchair (so that legrest hinge plates engage wheelchair hinge pins).
- 2. Swing legrest inward
- remove elevating legrest 3. Ensure legrest is locked in place and swingaway release lever is
- locked in a rearward position, toward back of wheelchair.
- occupying or operating wheelchair.

Adjust legrest elevation

- ⚠ CAUTION: It is possible to RAISE the elevating legrest without moving the legrest release lever. As a safety feature, however, in order to LOWER the elevating legrest you must move the legrest release lever. This is to prevent the legrest from accidentally dropping while the user's leg is elevated.

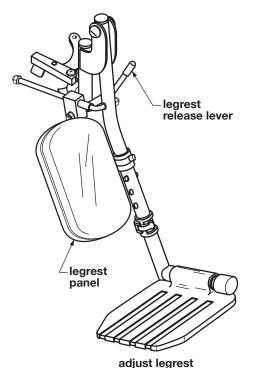
Raise elevating legrest

Slowly rotate the legrest up to the desired position. Ensure elevating legrest is locked in position.

Lower elevating legrest

- 1. To allow the elevating legrest to lower without dropping suddenly, support its weight and move the release lever forward.
- 2. Slowly lower elevating legrest to desired position.
- 3. Release lever. Ensure elevating legrest is locked in position before letting go of legrest.

Adjust elevating legrest panel position



The legrest panel can be rotated up and out of the way. Refer to picture above.

- 1. To adjust panel, hold the panel and rotate it upward.
- 2. To return panel to position, hold the panel and rotate downward. The panel will stop at the proper position.

Adjust legrest footplate extension length

See **Adjust footplate extension length** in Footrest—Detachable, Swingaway section.

CROSSBRACES

Tighten crossbraces

M13 wrench, M6 hex key

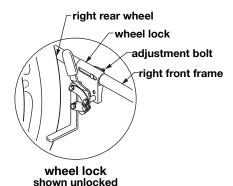
Check the crossbraces to ensure the bolt and nut securing both crossbraces in the center of the wheelchair are secure (crossbraces should be loose enough to fold easily, yet snug enough to take up excess play). Use an M13 wrench and M6 hex key to tighten.

WHEEL LOCKS

Adjust wheel locks

M10 wrench

- 1. Use an M10 wrench to loosen the adjustment bolt until the wheel lock slides on the frame.
- 2. Place the wheel lock in the locked position and slide it into contact with the tire.
- 3. Place the wheel lock in the unlocked position and slide it 3/8" closer to the tire.



- 4. Use an M10 wrench to tighten the adjustment bolt and engage the wheel lock to check the fit. The wheel lock should indent the tire at least 3/8".
- 5. Repeat steps 1-4 for other wheel lock. Tighten the adjustment bolts securely to eliminate wheel lock movement on frame.

6 TRANSPORTING THE TRAVELER LX

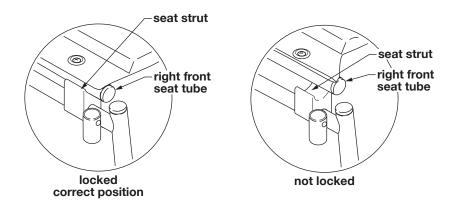
The Traveler LX can easily be transported by folding the wheelchair:

- 1. Detach front rigging from wheelchair.
- 2. Remove the seat cushion, if so equipped.
- 3. Fold the wheelchair: pull up sharply on the seat sling at front and rear center at the same time. To fold wheelchair completely, tip the wheelchair sideways (so wheel won't drag) and press sides together.

For reassembly, see the following page.

REASSEMBLY

- 1. Push down with even pressure on seat tubes on both sides.
- 2. Push again if seat tubes are not positioned directly upon front frame seat struts as shown below.



- 3. Attach footrests or legrests to wheelchair.
- 4. Reinstall the seat cushion, if so equipped.

7 MAINTENANCE

Protect your E&J Traveler LX by having it serviced regularly. Proper care and maintenance are essential to keep your wheelchair in safe working condition. Periodic inspection, adjustment, and replacement of worn parts will provide many years of superb performance. When you believe that a component or part of your Traveler LX is not functioning properly, contact your GF authorized distributor immediately, as a potentially hazardous condition could result. Only excellent condition is acceptable where safety is concerned.

Service manual

There is no service manual for the Traveler LX. Contact your GF authorized distributor with service questions not answered by this manual.

Info: We recommend that you have a GF authorized distributor perform a six month maintenance check, as the authorized distributor may find and correct a problem which might otherwise go undetected and eventually cause more serious problems and/or personal injury.

Do-it-yourself maintenance

You can do many of the scheduled maintenance tasks yourself, if you have mechanical ability and a few basic tools. Refer to the maintenance schedule on the next page for the recommended regularity of each procedure. If any maintenance procedure is not clear to you, ask your GF authorized distributor for assistance.

- ▲ NOTICE: Improper maintenance can cause operating problem and may affect your warranty.

| MAINTENANCE SCHEDULE | | | | | | | | | |
|---|------------------------|----------|----------|----------|--|--|--|--|--|
| Procedure | Perform at least every | | | | | | | | |
| | Week | Month | 3 Months | 6 Months | | | | | |
| Check tire wear | ~ | | | | | | | | |
| Check handrims | ~ | | | | | | | | |
| Check wheel lock engagement | ~ | | | | | | | | |
| Check anti-tippers (optional) | ~ | | | | | | | | |
| Wipe off frame with soft cloth | ~ | | | | | | | | |
| Check handgrips | | ~ | | | | | | | |
| Check upholstery | | ~ | | | | | | | |
| Check rear wheel adjustment | | ~ | | | | | | | |
| Check arms | | / | | | | | | | |
| Check backposts / push handles | | ~ | | | | | | | |
| Check footrests / elevating legrests | | / | | | | | | | |
| Clean frame | | | ~ | | | | | | |
| Check caster stem rotation | | | ~ | | | | | | |
| GF distributor maintenance check | | | | ~ | | | | | |
| Check rear wheel bearings (distributor) | | | | V | | | | | |
| Check caster bearings (distributor) | | | | V | | | | | |

List of tools

The tools and cleaning supplies listed will assist in the procedures outlined in Section 7.

30 weight oil (available at most auto parts stores)
Phillips screwdriver
soft cloth
mild soap and water solution

General care

Always evaluate the overall operation of your wheelchair. It should function with ease and should travel straight without excessive drag or pull to one side.

Remember, your GF authorized distributor knows your wheelchair best when it comes to service and repairs. Contact your authorized distributor with any questions or concerns regarding the safe operation and maintenance of your wheelchair. Regular maintenance is essential for your safety and continued operation of your wheelchair.

Check tire wear

Examine tires at least once a week for surface wear and cracks and replace them as needed. Replace polyurethane tires when they become loose on the rims or cracks appear.

Check handrims

Check handrims at least once a week. Inspect each handrim for rough or sharp edges and, if any are found, replace handrims immediately. Ensure that all hardware is properly aligned and secure.

Check wheel lock engagement

Check wheel lock engagement at least once a week. See **Adjust wheel locks** in Section 5 to adjust wheel lock engagement. If a wheel lock is worn or damaged, replace it immediately. Inspect the hardware for looseness or signs of wear.

Ensure that the locking mechanism operates smoothly. The locking assembly should be tight enough so that the wheel can not rotate or the lock slip. Check that the locking shoe does not press against the tire when in the unlocked position. Excessive force should not be required to either engage or release wheel locks. Oil the wheel lock pivot points with one or two drops of 30 weight oil. Remove excess oil and dirt.

Check anti-tippers (optional)

Check the anti-tippers at least once a week. Ensure that the antitippers are securely fastened and properly positioned.

Check handgrips

Check handgrips at least once a week. Ensure that they are not ripped; ensure that they are tight and securely fastened.

Check upholstery

Check upholstery at least once a month. Inspect for rips, tears and worn spots. Ensure that all upholstery-attaching screws are present, properly aligned, and well-secured. Use a Phillips screwdriver to tighten upholstery mounting screws. Check attaching screws for sharp edges or stripped screws, and replace if found.

Check rear wheel adjustment

Inspect the wheels at least once a month. Check alignment by elevating the rear of the wheelchair on a stable object until the rear wheels clear the ground, or placing the wheelchair upside down in a stable position such that the wheels can spin freely. Spin the wheels; there should be no wobble or sideplay, and the wheels should spin freely without binding. The bearings should be clean and rotate smoothly. Check rim sideplay to verify that bearings are not too loose. If there is a problem, contact your GF authorized distributor. If adjustment is required, this should be done by your GF authorized distributor only.

Check arms

Check arms at least once a month. Inspect for sharp edges or cracks which could weaken the arm, and replace if found. Ensure that all attaching screws are present and tight. Use a Phillips screwdriver to tighten arm pad mounting screws. Check for burrs on the screw heads and replace if found. Ensure that screws do not extend into the padding. Confirm that the posts at base of arm fit correctly in the sockets, snug but not binding.

Check backposts / push handles

Check backposts at least once a month. Ensure that all mounting hardware is securely fastened and that the backposts are not bent or damaged. Contact your authorized distributor if you observe cracking or peeling paint or plating.

Check footrests & elevating legrests

Check footrests and legrests at least once a month. Inspect the locking mechanisms to confirm sure fit. Check for cracks, burrs, or sharp edges, and replace if found. Ensure that the footrest or legrest will automatically lock securely in place and will not accidentally unlock. If equipped with heel loops, ensure the anchor bolts are tight and secure.

Cleaning your Traveler LX

Wipe off the frame frequently, at least once a week, using a soft cloth. Dry the wheelchair immediately if exposed to moisture. Clean the frame every three months with a mild soap and water solution. The frame does not need to be waxed. Do not use solvents, abrasive waxes, caustic chemicals or spray silicone. Never use abrasive cleansers; they could scratch the finish. Never use steam or high pressure cleaners. Clean upholstery and plastic components at least once a month with a mild soap and water solution.

Check casters

Check the caster stems for proper rotation at least every three months. The caster fork must swivel freely to facilitate steering and handling. Adjusting the stem nut varies the amount of force required to turn the caster. If the nut is too loose, the caster will flutter or shimmy; if the nut is too tight, the wheelchair will be difficult to steer. If the caster stem requires adjustment, or the stem bearings require replacement, contact your GF authorized distributor. Ensure that stems are firmly attached to forks, and that forks and stems are not bent. Evaluate all threads, locking nuts and bearings.

Check wheel bearings

Have your GF authorized distributor check caster and rear wheel axle bearings at least every six months.

8 TROUBLESHOOTING

Continual use of your Traveler LX necessitates maintenance, especially if the factory-set adjustments have been altered. The following troubleshooting guide lists several common problems that may occur, and offers corrective actions for each. If you are unsure of the solution or unable to diagnose the problem, do not hesitate to ask your GF authorized distributor for assistance.

| SYMPTOM | | | | | | |
|-------------------------|-------------------|----------------|------------------|------------------|-------------------|--|
| looseness in wheelchair | squeaks / rattles | caster flutter | sluggish turning | chair veers left | chair veers right | PROBABLE CAUSE AND CORRECTIVE ACTION |
| 1 | ✓ | 1 | 1 | | | Nuts and / or bolts may be loose. If so, tighten. Bolts should be snug. |
| | | 1 | 1 | 1 | 1 | Rear wheels and / or casters may be adjusted improperly. Ensure that both rear wheels are mounted in identical positions, and that casters are mounted in identical positions. |
| | | 1 | 1 | 1 | 1 | Caster stem(s) may be adjusted improperly. See distributor to correct adjustment. |

Info: Use only Everest & Jennings replacement parts. A Traveler LX parts catalog is available at www.grahamfield.com to assist in the ordering of parts.

- ⚠ WARNING: Unauthorized modification or the use of non-Everest & Jennings replacement parts could change the structure of the wheelchair, void the warranty, and create a hazardous condition, which could result in serious personal injury.

9 LIMITED WARRANTY

SCOPE OF WARRANTY

GF Health Products, Inc. ("GF") warrants to the original purchaser only that it will replace or repair components, at GF's sole discretion, that are defective in material or workmanship under normal use and service. All warranties are conditioned upon the proper use of the products strictly in accordance with good commercial practice and applicable GF instructions and manuals, including proper use and maintenance. To the extent that a component is warranted by a third party, GF conveys all of its rights under that warranty to the original purchaser, to the extent permitted.

This limited warranty shall only apply to defects that are reported to GF's customer service team within the applicable warranty period and which, upon examination by GF or its authorized representative, prove to be a warranty item. This limited warranty is not transferable.

The warranted components and time period are set forth below:

The applicable warranty period shall commence from date of shipment to the original customer, unless there is an expiration date on the component in which case the warranty shall expire on the earlier of warranty period or the expiration date.

OBTAINING WARRANTY SERVICE

This limited warranty shall only apply to defects that are reported to the Distributor from whom the Customer purchased the product within the applicable warranty period. If there is not a Distributor, you must contact GF directly by calling 770-368-4700, sending a fax request to 770-368-2386, or by e-mailing a request to cs@grahamfield.com. Specific directions will be provided by the Customer Service Representative. Failure to abide by the specific directions will result in denial of the warranty claim.

EXCLUSIONS

The warranty does not cover and GF shall not be liable for the following:

- Defects, damage, or other conditions caused, in whole or in part, by misuse, abuse, negligence, alteration, accident, freight damage, tampering or failure to seek and obtain repair or replacement in a timely manner;
- Products which are not installed, used, or properly cleaned and maintained as required in the official manual for the applicable product;
- Products considered to be of a non-durable nature including, but not limited to: casters, filters, fuses, gaskets, lubricants, and charts;
- 4) Accessories or parts not provided by GF;
- 5) Charges by anyone for adjustments, repairs, replacement parts, installation or other work performed upon or in connection with such products which are not expressly authorized in writing, in advance, by GF;
- Any labor or shipping charges incurred in the replacement part installation or repair;
- 7) Costs and expenses of regular maintenance and cleaning; and
- 8) Representations and warranties made by any person or entity other than GF.

ENTIRE WARRANTY, EXCLUSIVE REMEDY AND CONSEQUENTIAL DAMAGES DISCLAIMER

THIS WARRANTY IS GF'S ONLY WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. GF MAKES NO IMPLIED WARRANTIES OF ANY KIND INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IF ANY MODEL OR SAMPLE WAS SHOWN TO THE CUSTOMER, SUCH MODEL OR SAMPLE WAS USED MERELY TO ILLUSTRATE THE GENERAL TYPE AND QUALITY OF THE PRODUCT AND NOT TO REPRESENT THAT THE PRODUCT WOULD NECESSARILY CONFORM TO THE MODEL OR SAMPLE IN ALL RESPECTS.

THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PARTS. GF SHALL NOT BE LIABLE FOR AND HEREBY DISCLAIMS ANY DIRECT, SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO: DAMAGES FOR LOSS OF PROFITS OR INCOME, LOSS OF USE, DOWNTIME, COVER, OR EMPLOYEE OR INDEPENDENT CONTRACTOR WAGES, PAYMENTS AND BENEFITS.

The warranties contained herein contain all the representations and warranties with respect to the subject matter of this document, and supersede all prior negotiations, agreements and understandings with respect thereto. The recipient of this document hereby acknowledges and represents that it has not relied on any representation, assertion, guarantee, warranty, collateral contract or other assurance, except those set out in this document. For additional information on this product or this warranty, please contact a GF Customer Service Representative.

NOTES:

- 1) Additional terms and conditions may apply.
- 2) Freight claims must be notated on the Bill of Lading and must be made with immediacy. The ICC regulations govern specific requirements for freight claims. Failure to abide by those regulations may result in a denial of the freight claim. GF will assist you in filing the freight claim.
- Claims for any short shipment must be made within three (3) days of the invoice date.

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CE Certification

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