

FR601 Series Clinical Care Recliner with Pivot-Arm FR601H Series Clinical Care Recliner with Pivot-Arm and Heat and Massage Function



Assembly and Operating Instructions

IMPORTANT: READ THIS MANUAL BEFORE OPERATING YOUR LUMEX FR601 / FR601H SERIES CLINICAL CARE RECLINER WITH PIVOT-ARM.

SAVE THIS MANUAL FOR FUTURE USE.

THE MOST CURRENT VERSION OF THIS MANUAL CAN BE FOUND ONLINE AT www.grahamfield.com.

CONTENTS

NTRODUCTION	3
INTENDED USE	3
IMPORTANT SAFETY PRECAUTIONS—PLEASE READ BEFORE USE	3
WARNINGS	3
ASSEMBLY	5
UNPACKING	
PRODUCT DESCRIPTION	5
UPHOLSTERED BACK ASSEMBLY, ALL MODELS	6
OPERATION	7
TENTE® CASTERS	
LOCKING CASTERS	7
DIRECTIONAL (SWIVEL) CASTER	7
SIDE TABLE OPERATION	8
RAISE SIDE TABLE	
LOWER SIDE TABLE	_
RECLINER OPERATION	9
FIRST POSITION (UPRIGHT POSITION)SECOND POSITION (FIRST RECLINE POSITION)	
THIRD POSITION (FIRST RECLINE POSITION)	
TRENDELENBURG POSITION (ALSO KNOWN AS SHOCK POSITION)	
PIVOT-ARM OPERATION	11
OPEN THE PIVOT-ARM	
CLOSE THE PIVOT-ARM:	11
FOOTPLATE OPERATION	12
HEAT AND MASSAGE UNIT SETUP INSTRUCTIONS (GEN 3 PENDANT-OPERATED)	13
INSTALLATION AND OPERATING GUIDE FOR CLINICAL CARE RECLINERS WITH	
HEAT AND MASSAGE FEATURE (FR601H SERIES)	13
DESCRIPTION	
CONNECTIONMAIN COMPONENTS	
HEAT AND MASSAGE INSTALLATION INSTRUCTIONS	
HEAT AND MASSAGE UNIT OPERATION INSTRUCTIONS	
HEAT AND MASSAGE UNIT TROUBLESHOOTING GUIDE	18
CARE AND MAINTENANCE	19
EVERY THREE MONTHS	19
UPHOLSTERY MAINTENANCE AND STAIN REMOVAL	19
PERMABLOK3® CARE AND CLEANING GUIDE — ADVANCED VINYL PROTECTION	
CDC RECOMMENDATIONS	20
CE CERTIFICATION (SERIES FR601 ONLY)	22
TECHNICAL SPECIFICATIONS	
IMITED WARRANTY	23
	- 3-2

INTRODUCTION

This manual contains assembly, operation, and maintenance instructions for the Lumex Clinical Care Recliners Series FR601 and FR601H. Read the entire manual carefully before using your recliner, and refer to it during use if you have questions. If you have further questions, call Graham-Field / Lumex Technical Support at 1.770.368.4700.

INTENDED USE

Lumex Clinical Care Recliners are intended to make the care, treatment and recovery of patients easier and more comfortable. Lumex Clinical Care Recliners are used in a wide range of healthcare applications including Dialysis, Oncology, Drug Delivery, Same Day Surgery and Post-Operative Recovery. Lumex Clinical Care Recliners are ideal for use in hospitals, clinics and rehabilitation centers.

Lumex Series FR601 and FR601H support patient weights up to 400 lb (184 kg) when evenly distributed.

IMPORTANT SAFETY PRECAUTIONS—PLEASE READ BEFORE USE

The safety statements presented in this chapter refer to the basic safety information that the FR601 / FR601H user must pay attention to and abide by. There are additional safety statements in other chapters or sections, which may be the same as or similar to the following, or specific to the operations. Please note the following special statements, used throughout this manual, and their significance:

- ⚠ CAUTION: Indicates a potential hazard or unsafe practice that, if not avoided, could result in minor or moderate personal injury.
- ▲ NOTICE: Indicates a potential hazard or unsafe practice that, if not avoided, could result in product or property damage.

Info: Provides application recommendations or other useful information to ensure that you get the most from your product.

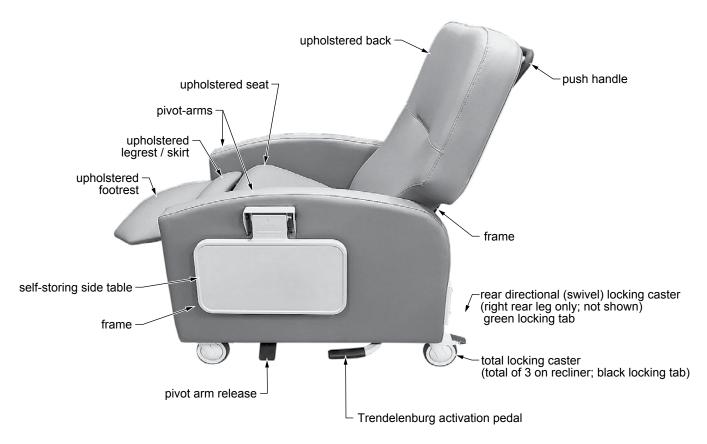
WARNINGS

ASSEMBLY

UNPACKING

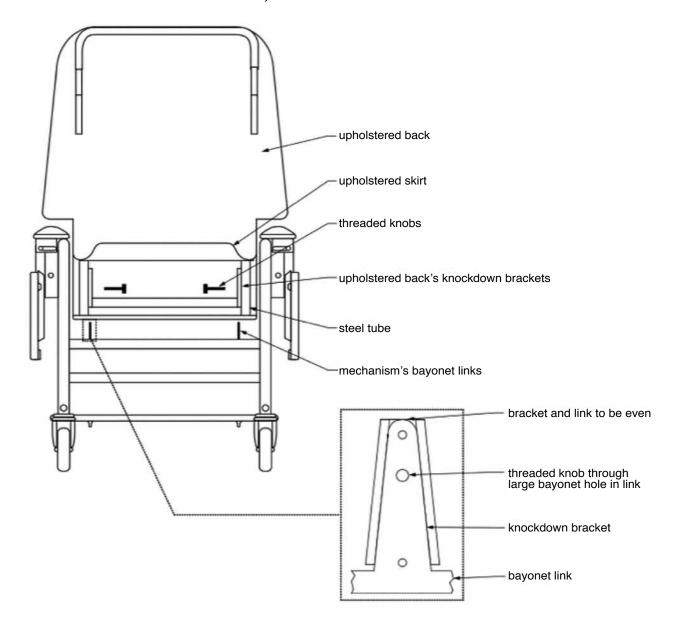
- 1. Check for obvious damage to the carton or its contents. If damage is evident, notify the carrier and your Graham-Field authorized distributor.
- 2. Remove all packaging materials from recliner base.

PRODUCT DESCRIPTION



Series FR601 / FR601H Clinical Care Recliner with Pivot-Arm Shown in First Recline Position

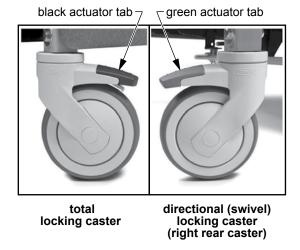
UPHOLSTERED BACK ASSEMBLY, ALL MODELS



- 1. Lift the skirt on the rear of the upholstered back. To make assembly easier, hold skirt up with a small piece of tape to fully expose the knockdown brackets that are to be mated to the two bayonet lugs on the recliner mechanism.
- 2. Remove two pre-installed threaded knobs from back (one on each side).
- 3. Carefully guide the upholstered back onto the mechanism, inserting both bayonet links at the same time through the two cutouts located in the bottom of the back.
- 4. Push down firmly on the back until the recliner mechanism bayonet links are fully engaged in the upholstered back knockdown brackets. The top of bayonet link should be even with top of knockdown bracket, as shown above.
- 5. Once the back is properly seated on mechanism, insert the threaded knob through bayonet link, knockdown bracket and steel tube (one on each side). Secure hand tight.
- 6. Remove tape and lower upholstery skirt. Secure back skirt with the skirt hook and loop strips.

OPERATION

TENTE® CASTERS



All Lumex Clinical Care Recliners now feature the latest design, all-plastic casters from TENTE, shown above. Specifically designed for use in healthcare environments, the new casters are easier to clean, easier to move, and tolerate a wide array of cleaners and chemicals. Each caster is made from high-grade synthetic materials and features a double-ball bearing swivel head. The wheel center is made of polypropylene and the tire tread of TENTEprene (thermoplastic rubber). The gray non-marking tires feature precision ball bearings.

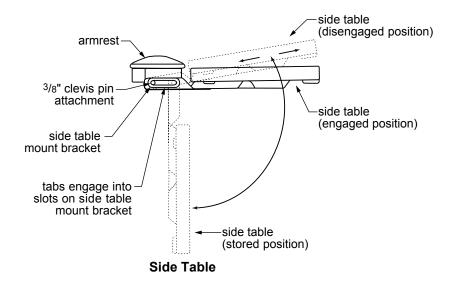
Locking casters

Each Lumex Clinical Care Recliner features three total locking casters, identified by black actuator tabs, that lock both the wheel and the swivel. To activate the total lock, simply press down on the BLACK actuator tab until it locks. To release the total lock, press on the raised portion of the actuator tab until the lever is back in the normal operating position.

Directional (swivel) caster

The fourth caster, located on the right rear position of the recliner, is a directional (swivel) locking caster only. Identified by a green actuator tab, the directional lock caster will lock in one of two 180-degree positions relative to the frame (forward and backward) and allows the recliner to track straight when pushed. To activate the directional lock, simply press down on the GREEN actuator tab until it locks — you may need to move the recliner slightly until the caster locks in a straight line with the recliner frame. To release the directional lock, press on the raised portion of the actuator tab until the lever is back in the normal operating position.

SIDE TABLE OPERATION



See illustration above for side table operation.

Raise Side Table

Raise the side table all the way up and slide in toward the armrest until tabs engage slots in mount bracket. Press down lightly on table to ensure locking tabs are engaged.

Lower Side Table

Lift the side table up slightly until tabs disengage slots and pull table away from armrest. Lower side table to self-storing position.

RECLINER OPERATION

The Lumex Series FR601 and FR601H Recliners feature three positions for patient comfort. The fourth position is a Trendelenburg (or Shock Position) that must be activated by a caregiver. The Trendelenburg Position CANNOT be activated by a patient while in the recliner.

First Position (Upright Position)

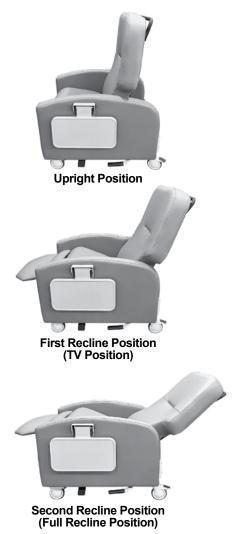
The first position is the **Upright Position**. This position is ideal for patient transport and can be used to initiate patient treatment / therapy.

Second Position (First Recline Position)

The second position is the **First Recline Position** and is also known as the "TV" position. This position is ideal for patient treatment, rest and reading.

To Achieve Second Position / First Recline Position:

- Reclining by patient: Place hands on armrests and push body against recliner back to recline yourself to desired position. To bring yourself up, place hands on armrests and pull yourself up while leaning your body forward, away from the recliner back, while at the same time pushing down evenly on the footrest with your legs.
- Reclining by caregiver: Standing on either side of the recliner, grasp the armrest with one hand and the push handle with the other hand. Push back on push handle to recline. To return, grasp push handle and pull forward to raise the recliner's back.
- ▲ NOTICE: DO NOT use the footrest by itself to return the recliner to an upright position from any recline position. Doing so may damage the recliner mechanism. Follow the instructions above to operate the recliner.



Third Position (Second Recline Position)

The third position is the **Second Recline Position** and is also known as the "Full Recline" position. This position is ideal for patient treatment, rest and reading.

To Achieve Third Position / Second Recline Position:

- Reclining by patient: From the First Recline Position, continue to push against the
 back by placing your hands on armrests and continue to recline yourself to the Second
 Recline Position. To bring yourself up, place hands on armrest and pull yourself up while
 leaning your body forward away from the recliner back while at the same time pushing
 down evenly on the footrest with your legs.
- Reclining by caregiver: Standing on either side of the recliner, grasp the armrest with one hand and push handle with the other hand. Push back on push handle to recline. To return, grasp push handle and pull forward to raise the recliner back.

Trendelenburg Position (Also Known as Shock Position)

Info: This position can only be achieved by a caregiver.

See picture at right. Standing on either side of the recliner, grasp the armrest with one hand while holding the recliner back with the other. With your foot, push down on the Trendelenburg activation pedal (either side of the recliner) while gently pushing down with your hand on the recliner back until it comes to a stop.

To bring recliner out of the Trendelenburg Position, with assistance, lift the Back of the recliner up out of the Trendelenburg Position into the desired position.



(Shock Position)

PIVOT-ARM OPERATION

See pictures at right. The FR601 Clinical Care Recliner features two pivot-arms. The pivot-arms make cleaning the recliner much easier and more efficient. The pivot-arms are hinged at the back of the recliner.

Open the Pivot-Arm

- 1. Step down on the YELLOW RELEASE LEVER, located toward the front of the recliner as shown at upper right, to unlock the pivot-arm on that side.
- 2. Gently open up the pivot-arm, as shown at lower right, to the desired degree.
- 3. Once maintenance or cleaning is complete, return the arm to the locked position.

Close the Pivot-Arm:

- 1. Pivot the Arm back toward the front of the recliner until the pivot-arm stops. Step down on the YELLOW RELEASE LEVER, located toward the front of the recliner. Continue to push the pivot-arm over the locking pin and then step off of the YELLOW RELEASE LEVER, thereby engaging the locking pin in the arm latch.



Pivot-Arm Operation



Right Pivot-Arm Shown Open



Latch Pivot-Arm

- 2. Pull outward on the arm to ensure the arm is properly locked before use of the recliner.

- ▲ CAUTION: When opening the pivot-arms, ensure there is nothing in the way of the pivoting arm. Damage to the vinyl upholstery may result if the pivot-arm impacts any object. The pivot-arms are best operated when the recliner is in the upright position.

FOOTPLATE OPERATION



Footplate Shown in Extended Position

The FR601 Pivot-Arm Recliner features a self-storing footplate, shown above, for patient comfort and convenience during patient transport. The footplate is easily extended when needed and can be stored safely out of the way when not in use. To operate the footplate, pull it out from underneath the recliner until fully extended — the patient can now rest their feet on the footplate while being transported. To return the footplate to the stored position, push the footplate back underneath the recliner until it stops and is safely stored under the recliner.

HEAT AND MASSAGE UNIT SETUP INSTRUCTIONS (GEN 3 PENDANT-OPERATED)

INSTALLATION AND OPERATING GUIDE FOR CLINICAL CARE RECLINERS WITH HEAT AND MASSAGE FEATURE (FR601H SERIES)

Description

The Lumex Healthcare Seating Heat and Massage Unit is a low-voltage (12V) Heat and Massage Unit, controllable by the user and / or caregiver via a handheld pendant. It is designed to enhance the comfort of the patient / resident during the use of Lumex Clinical Care Recliners. The Heat and Massage Unit offers three levels of seat and back heat, as well as a gentle or firm massage function for just the lower back or both lower and upper back.

Connection

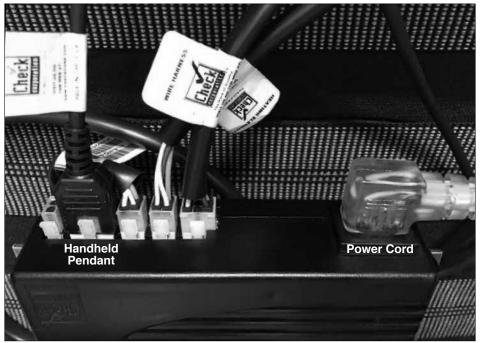
The Heat and Massage Unit comes pre-installed in Lumex Clinical Care Recliners with the Heat and Massage Option (Series FR601H). During recliner shipment, the handheld pendant and power cord are shipped within the back compartment. The seat cable, disconnected for shipping, is the only connector that needs to be connected once the back is properly installed onto the recliner base.

Main Components



Handheld Heat and Massage Pendant Shown in Storage Bracket on Back of Recliner

1. The handheld pendant comes pre-installed and is shipped within the back compartment. To store the pendant when not in use or for caregiver use, place the pendant in the pendant storage bracket mounted on the back of the recliner as shown above. All Heat and Massage functions are controlled by the handheld pendant.

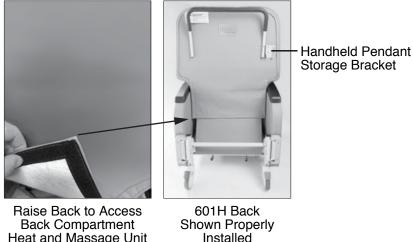


Control Module and Transformer Unit

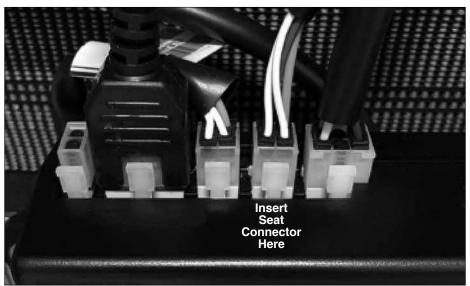
2. The Control Module and Transformer, shown above, are contained in a single unit mounted in the back compartment. The 8-foot power cord plugs into the wall AC outlet.

Heat and Massage Installation Instructions

1. Place the back cushion over the vertical bayonet lugs of the recliner mechanism. Secure the back on each side with the threaded screw knobs per the previous *Upholstered* Back Assembly instructions.



- Heat and Massage Unit
- Installed
- 2. Raise the back skirt on the lower rear of the back cushion, as shown above, and use masking or packaging tape to temporarily secure it up and out of the way. This will permit uninterrupted access to the back compartment while making the final cable connection.
- 3. Remove the handheld pendant and power cord from the back compartment. Place the handheld pendant in the storage bracket shown above.



Control Module and Transformer Unit

- 4. There is only one connection to make push the seat connector firmly into the control module until its locking tabs snap into place as shown above.
- 5. Remove the tape holding the back flap. Lower the flap and seal the compartment by pressing firmly around the edges of the back flap.
- 6. The Heat and Massage Unit is now ready for operation. Instructions for use follow.
- ▲ NOTICE: Before rolling the recliner, ensure the power cord is unplugged from the AC outlet.

Heat and Massage Unit Operation Instructions

1. Plug the power cord into any grounded outlet.



Heat and Massage Handheld Pendant

2. The Heat and Massage Unit is operated using the handheld pendant, shown above.



Faceplate Selector Switch, Heat and Massage Handheld Pendant

3. The Pendant has two membrane switches. The left switch controls the Massage Function and the right switch controls the Heat Function, as shown above on the Handheld Pendant Selector Switch Faceplate. You can use either the Heat or Massage or both functions at the same time.

- 4. Press the left switch to start the Massage function. The Massage Function Settings are as follows:
 - a) Press selector switch for Setting 1: Gentle Lower Back Massage.
 - b) Press selector switch AGAIN for Setting 2: Firm Lower Back Massage.
 - c) Press selector switch AGAIN for Setting 3: Gentle Upper and Lower Back Massage.
 - d) Press selector switch AGAIN for Setting 4: Firm Upper and Lower Back Massage.
 - e) Press selector switch AGAIN: Massage function Shuts Off.
- 5. Press the right switch to start the Heat function. The Heat Function Settings are as follows:
 - a) Press selector switch for Setting 1: High Heat, 104°F (40°C), brightest LED.
 - b) Press selector switch AGAIN for Setting 2: Medium Heat, 101°F (38.6°C), bright LED.
 - c) Press selector switch AGAIN for Setting 3: Low Heat, 100°F (37.8°C), dim LED.
 - d) Press selector switch AGAIN: Heat function shuts off.
 - e) There is a small red indicator light, which illuminates only during the Heat function, in the selector switch. The light's brightness is determined by the Heat level being used:

Brightest = High Heat; Dimmest = Low Heat.

- 6. The Heat and Massage Unit automatically shuts off at the following times:
 - a) HEAT FUNCTION: After one hour of continuous use at the same level.
 - b) MASSAGE FUNCTION: After fifteen minutes of continuous use at the same level.
 - c) To restart the Heat and Massage Unit, follow previous steps 4 and 5.

Heat and Massage Unit Troubleshooting Guide

The cables and connections need to be validated. This will require the services of a maintenance person and a clear working area.

- 1. INSPECTION: Perform the following checks. If a working recliner of the same model is available, use it for comparison.
 - a) Is the AC cord properly connected to the power supply? Is the cable from the power supply to the control module junction box in place?
 - b) With the power supply AC cord plugged into a live AC outlet, does the small light to the left of the white seat symbol (located on the switch) light up when the switch is pressed repeatedly or is there any indication of massage operation?

- c) Is there any sign of external damage to the handheld pendant or wire?
- d) Is there any sign of external damage to the recliner?
- e) Do any of the cables show any sign of damage or pinch points?
- f) Are all cable connections to the control module in place? Are the connectors fully engaged?
- g) Are any of the connectors damaged?
- h) Are the wires within the connectors attached to the pins? Each wire may have to be tugged lightly to check if the wire is still crimped to the pin.

4. POST-INSPECTION:

- a) If improper or loose connections are found, reconnect them firmly (unless a loose wire has been found). Plug the power supply AC cord into a live wall socket and operate the unit through all functions.
- b) If the handheld pendant or wire is damaged, notify Graham-Field so that a handheld pendant can be sent for replacement.
- c) If damage to any other electrical cable or component, or disconnected wires are found, please notify Graham-Field.

5. ACTIONS:

- a) If full operation is restored, please advise Graham-Field of your successful outcome.
- b) If the fault cannot be corrected by simple re-connection, please inform Graham-Field of the results of your inspection in detail so that we may determine the appropriate action to be taken.

If you have any questions about the setup and / or operation of the Heat and Massage Unit, call the Graham-Field Technical Support Group at 1.770.368.4700.

CARE AND MAINTENANCE

△ WARNING: Inspect all components periodically and replace as needed.

EVERY THREE MONTHS

- Check and clean casters.
- Tighten bolts in each leg that secure caster into frame.
- Check brakes on casters.
- Check and clean lock recline mechanism.
- Check recliner mechanism for operation in all positions, including Trendelenburg Position, with assistant seated in recliner.

UPHOLSTERY MAINTENANCE AND STAIN REMOVAL

- Ordinary dirt: wash with warm water and a mild soap or detergent.
- Stubborn dirt: using a soft bristle brush, wash with warm water and a mild soap or detergent.
- Ground-in dirt: scrub with powdered cleanser or similar detergent.
- Chewing gum: scrape carefully; remove with kerosene or naphtha.
- Nail polish and remover: Blot immediately to prevent damage.
- Ball point pen: blot immediately with a white cloth dampened in water or mineral oil.
- Paint, shoe polish, heel marks: remove immediately! Use a white cloth dampened in kerosene, naphtha or turpentine. Do not use paint remover or liquid brush cleaners.
- Tars, asphalt, creosote: remove to prevent staining. Clean area with kerosene or naphtha.

- Waxing and refinishing: improves wearability. Use any quality paste wax.
- A diluted solution of 10% (or less) of bleach or Clorox may be used when cleaning this recliner

PERMABLOK3® Care and Cleaning Guide — Advanced Vinyl Protection

- Step 1 (eye shadow, mascara, grease, black felt tip pen, crayon, chocolate, suntan lotion, hair and body oils): remove excess spill with a damp cloth. Clean with a 1:1 mix of Ivory® liquid soap and water. Next, rinse with clean water and dry.
- Step 2 (red lipstick): use a straight application of concentrated cleaners such as Formula 409® or Fantastik® spray cleaner. Wipe with a clean cloth, rinse with water, and dry.
- Step 3 (blood, urine, feces, oil base paint, tar, and asphalt): use a 1:1 mix of ammonia and water, or a 1:4 mix of bleach and water. Rinse with clean water and dry.
- Step 4 (all other tough stains): use a straight application of naphtha (lighter fluid). Rinse thoroughly with clean water and pat surface dry. If the stain persists, go to step 5.
- Step 5: use a 1:1 mix of isopropyl alcohol and water. If the stain persists, use straight alcohol. Rinse thoroughly with clean water and pat dry.

Info: For cleaning that requires step 4 or 5, use a soft cotton cloth saturated with the cleaning material and rub the stain in circles 10 times. Pat dry with another soft cotton cloth and check the results.

The information published in this care guide refers to the performance of PERMABLOK3 products in specific tests conducted under laboratory conditions. Results may vary under actual conditions.

This information is not a guarantee and does not relieve the user from the responsibility of the proper and safe use of the product and all cleaning agents. The use of certain agents can be harmful to the surface appearance and lifespan of vinyl. Spradling, its agents, and assigns assume no responsibility resulting from the use of such cleaning agents to the vinyl.

Please check compatibility when using this product in combination with painted or varnished surfaces.

PERMABLOK3 is a registered trademark of Spradling Holdings, Inc.

Ivory is a registered trademark of Procter and Gamble.

Formula 409 is a registered trademark of The Clorox Company.

Fantastik is a registered trademark of S.C. Johnson & Son, Inc.

Spradling International is not sponsored by, affiliated with, or endorsed by such trademark owners.

CDC RECOMMENDATIONS

CLEANING AND DISINFECTING STRATEGIES FOR ENVIRONMENTAL SURFACES IN PATIENT-CARE AREAS FOR VINYL UPHOLSTERY, WALL COVERINGS AND FLOORING

- Select EPA-registered disinfectants, if available, and use them in accordance with the manufacturer's instructions.
- Do not use high-level disinfectants / liquid chemical sterilants for disinfection of either noncritical instruments and devices or any environmental surfaces; such use is counter to label instructions for these toxic chemicals.
- Follow manufacturers' instructions for cleaning and maintaining noncritical medical equipment.
- In the absence of a manufacturer's cleaning instructions, follow certain procedures:
 - Clean noncritical medical equipment surfaces with a detergent / disinfectant.
 - Do not use alcohol to disinfect large environmental surfaces.
 - Use barrier protective coverings as appropriate for noncritical surfaces that are:
 - Touched frequently with gloved hands during the delivery of patient care.
 - Likely to become contaminated with blood or body substances.
 - Difficult to clean (e.g., computer keyboards).
- Keep housekeeping surfaces (e.g., floors, walls, tabletops) visibly clean on a regular basis and clean up spills promptly.

- Use a one-step process and an EPA-registered hospital detergent / disinfectant designed for general housekeeping purposes in patient-care areas where:
 - Uncertainty exists as to the nature of the soil on the surfaces (whether it is blood or body fluid or just normal dust or dirt).
 - Uncertainty exists regarding the presence of multi drug resistant organisms on such surfaces.
- Detergent and water are adequate for cleaning surfaces in nonpatient-care areas (e.g., administrative offices). Clean and disinfect high-touch surfaces on a more frequent schedule than minimal-touch housekeeping surfaces. Clean walls, blinds, and window curtains in patient-care areas when they are visibly dusty or soiled.
- Do not perform disinfectant fogging in patient-care areas.
- Avoid large-surface cleaning methods that produce mists or aerosols, or disperse dust in patient-care areas.
- Follow proper procedures for effective uses of mops, cloths, and solutions.
 - Prepare cleaning solutions daily or as needed, and replace with fresh solution frequently according to facility policies and procedures.
 - Change the mop head at the beginning of each day and also as required by facility policy, or after cleaning up large spills of blood or other body substances.
 - Clean mops and cloths after use and allow to dry before reuse; or use single-use, disposable mop heads and cloths.
- When performing low- or intermediate-level disinfection of environmental surfaces in nurseries and neonatal units, avoid unnecessary exposure of neonates to disinfectant residues on these surfaces by using EPA-registered germicides in accordance with manufacturers' instructions and safety advisories.

CE CERTIFICATION (SERIES FR601 ONLY)

Info: CE Certification applies ONLY to Series FR601 Pivot-Arm Clinical Care Recliner.

CE Certification DOES NOT apply to Series FR601H Pivot-Arm Clinical Care Recliner with Heat and Massage.

GF Health Products, Inc.

One Graham-Field Way, Atlanta, Georgia 30340-3140 Tel: 1.770.368.4700 Web: www.grahamfield.com

EC REP

EC Authorized Representative CEpartner4U BV, ESDOORNLAAN 13 3951 DB MAARN The Netherlands +31 (0)6 516.536.26 www.cepartner4u.com







TECHNICAL SPECIFICATIONS

Overall Height	51 ¹ /2" / 132 cm
Overall Width	34 1/2" / 88 cm
Overall Depth	38" / 97 cm
Width Between Arms	25" / 63.5 cm
Arm Height from Floor	30" / 76.2 cm
Arm Height from Seat	8" / 20 cm
Seat Height	22" / 56 cm
Seat Width	22 1/2" / 57 cm
Seat Depth	19" / 48 cm"
Depth Fully Reclined in Trendelenburg	72" / 182.9 cm
Width with Both Side Tables in Upright Position	54" / 137.2
Shipping Weight	240 lb
Maximum Weight Capacity	400 lb (184 kg), EVENLY DISTRIBUTED

For complete technical specifications, call the Graham-Field Technical Support Group at 1.770.368.4700.

LIMITED WARRANTY

SCOPE OF WARRANTY

GF Health Products, Inc. ("GF") warrants to the original purchaser only that it will replace or repair components, at GF's sole discretion, that are defective in material or workmanship under normal use and service. All warranties are conditioned upon the proper use of the products strictly in accordance with good commercial practice and applicable GF instructions and manuals, including proper use and maintenance. To the extent that a component is warranted by a third party, GF conveys all of its rights under that warranty to the original purchaser, to the extent permitted. This limited warranty shall only apply to defects that are reported to GF's customer service team within the applicable warranty period and which, upon examination by GF or its authorized representative, prove to be a warranty item. This limited warranty is not transferable.

The warranted components and time period are set forth below:

Frame:	ten years
Heat and Massage Unit:	two years
Casters:	one year
Recline Mechanism:	
Upholstered Components:	one vear

The applicable warranty period shall commence from date of shipment to the original customer, unless there is an expiration date on the component in which case the warranty shall expire on the earlier of warranty period or the expiration date.

OBTAINING WARRANTY SERVICE

A GF Customer Service Representative must authorize warranty service. Please contact the GF Customer Service department by calling 1.770.368.4700, sending a fax request to 1.770.368.2386 or by e-mailing a request to cs@grahamfield.com. Specific directions will be provided by the Customer Service Representative. Failure to abide by the specific directions will result in denial of the warranty claim.

EXCLUSIONS

The warranty does not cover and GF shall not be liable for the following:

- 1) Defects, damage, or other conditions caused, in whole or in part, by misuse, abuse, negligence, alteration, accident, freight damage, tampering or failure to seek and obtain repair or replacement in a timely manner;
- 2) Products which are not installed, used, or properly cleaned and maintained as required in the official manual for the applicable product;
- 3) Products considered to be of a non-durable nature including, but not limited to: filters, fuses, gaskets, lubricants, and charts;
- 4) Accessories or parts not provided by GF;
- 5) Charges by anyone for adjustments, repairs, replacement parts, installation or other work performed upon or in connection with such products which are not expressly authorized in writing, in advance, by GF;
- 6) Any labor or shipping charges incurred in the replacement part installation or repair;
- 7) Costs and expenses of regular maintenance and cleaning; and
- 8) Representations and warranties made by any person or entity other than GF.

ENTIRE WARRANTY, EXCLUSIVE REMEDY AND CONSEQUENTIAL DAMAGES DISCLAIMER

THIS WARRANTY IS GF'S ONLY WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. GF MAKES NO IMPLIED WARRANTIES OF ANY KIND INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IF ANY MODEL OR SAMPLE WAS SHOWN TO THE CUSTOMER, SUCH MODEL OR SAMPLE WAS USED MERELY TO ILLUSTRATE THE GENERAL TYPE AND QUALITY OF THE PRODUCT AND NOT TO REPRESENT THAT THE PRODUCT WOULD NECESSARILY CONFORM TO THE MODEL OR SAMPLE IN ALL RESPECTS. THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PARTS. GF SHALL NOT BE LIABLE FOR AND HEREBY DISCLAIMS ANY DIRECT, SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO: DAMAGES FOR LOSS OF PROFITS OR INCOME, LOSS OF USE, DOWNTIME, COVER, OR EMPLOYEE OR INDEPENDENT CONTRACTOR WAGES, PAYMENTS AND BENEFITS.

The warranties contained herein contain all the representations and warranties with respect to the subject matter of this document, and supersede all prior negotiations, agreements and understandings with respect thereto. The recipient of this document hereby acknowledges and represents that it has not relied on any representation, assertion, guarantee, warranty, collateral contract or other assurance, except those set out in this document. For additional information on this product or this warranty, please contact a GF Customer Service Representative.

NOTES:

- 1) Additional terms and conditions may apply.
- 2) Freight claims must be notated on the appropriate shipping documents and must be made with immediacy. International, federal and state regulations govern specific requirements for freight claims. Failure to abide by those regulations may result in a denial of the freight claim. GF will assist you in filing the freight claim.
- 3) Claims for any short shipment must be made within three (3) days of the invoice date.



1.770.368.4700
Information contained herein is subject to change.
The most current and complete product information can be found on our website.

www.grahamfield.com







© 2019, GF Health Products, Inc. All Rights Reserved. Graham-Field and Lumex are trademarks of GF Health Products, Inc. GF Health Products, Inc. is an ISO 13485 Certified Company.



Manufactured by: GF Health Products, Inc. One Graham-Field Way Atlanta GA 30340-3140